

Personal data processing

The operator of this website and the entity to which you are sending your inquiry is MAFRA, a.s., located at Prague 5, Karla Engliš 519/11, postal code 150 00, company ID No.: 45313351. MAFRA, a.s. will process your inquiry in its computer system primarily for the purpose of contacting you regarding the matter you are inquiring about.

What data relating to you will we process and for what purposes? We will process the data you provide to us, your request, the time of the message delivery, the IP address from which the message was sent, as well as your name, surname and e-mail address, and the message wording.

The purpose of personal data processing is primarily to reply to your inquiry or handle your request. This data may also be used for the protection of our and third party rights, for the improvement of our services, including statistical purposes, and for checking the functioning of our computer system and safeguarding its security.

We will process your personal data in the computer system of our partners to whom your message will be delivered as a common e-mail message.

Legal ground of the processing. The legal ground of the processing of your personal data is our legitimate interest.

To whom will we transfer your data? We will not transfer your inquiry to anyone. In rare cases, within the scope of administration of our IT systems, access to your inquiry may be obtained by our external providers of IT services, or when necessary, by our legal advisors.

How long will we process data relating to you? We will keep your inquiries for a reasonable period, depending on the type of inquiry submitted. The period for which our company will keep the data may differ, depending on the purpose of the processing of your data (e.g. more time will be needed if you actually sign a contract with us or if we need the data provided by you to examine an incident you have reported). In general we do not expect to archive data for more than 3 years.

Your rights: Please note that you are not obliged to provide us with any data and that their provision is voluntary. However, without being provided with certain data, we will not be able to reply to your inquiry.

Information about your rights under the GDPR and other contact details of our company are available [here](#).